

Important Notes

- For customers ordering OCN mobile ONE Prepaid SIM for VISITOR -

This information is a summary of terms and conditions for OCN mobile ONE Prepaid SIM for VISITOR.

The full Terms and Conditions for OCN mobile ONE Prepaid SIM for VISITOR are provided at the links below.

PLEASE READ ALL THESE DOCUMENTS CAREFULLY.

IP Communications Network Services Agreement (Japanese only)

<http://www.ntt.com/tariff/comm/ip.html>

※The information on this page is as of June 25, 2014.

OCN mobile ONE Prepaid SIM for VISITOR

OCN mobile ONE Prepaid Service ("this Service") is provided subject to the IP Communications Network Services Agreement and the OCN mobile ONE Prepaid Package Terms of Use set forth by NTT Communications (collectively, "Ts&Cs").

Service

- This Service provides you with 14 day access to NTT DOCOMO's "Xi (crossy) 4G LTE" and "FOMA 3G" networks operated within Japan by NTT DOCOMO, INC ("DOCOMO"), and includes 100MB/day of high-speed data * 1 with speeds of up to 150 Mbps.
- This Service does not have an option for additional data or extension of service period.

* 1 : Once the high-speed data allotment ("Data") is used within a calendar day, the maximum speeds ("Speed") will be reduced to 200kbps (up/down) for the rest of the day until 23:59.

Ordering This Service

- Coverage is not available everywhere. Be sure to check coverage in the areas you are visiting. See Coverage Area(<http://service.ocn.ne.jp/mobile/one/visitor/en/product/index.html#AREA>) for details.
- This Service is for data only; does not offer other features such as voice calls and SMS text messages. DOCOMO's services including the sp mode and sp mode mail services are not available with this Service.
- A SIM-unlocked compatible device used on this Service ("Device") must be provided by customers. Click here(<http://service.ocn.ne.jp/mobile/one/visitor/en/device/>) for a list of supported devices.
- Device must support one of the following frequencies: [4G LTE (Xi)] Band 1 (2100MHz), Band 19 (800MHz), Band 21 (1500MHz), Band 3 (1800MHz, limited to the Toumeihan area); [W-CDMA/HSPA (FOMA)] Band 1 (2100MHz), Band 19 (800MHz), AND conform to the technical regulations for specified radio equipment set forth in the Radio Law.
- To verify your identity, we may ask you to provide us with a government issued identification.
- The OCN mobile ONE Prepaid SIM Package ("SIM Package") comes in different designs depending on the SIM card included in SIM Package ("SIM Card"). Be sure to choose the right SIM Package for your device.

- SIM Package purchased may not be returned or exchanged; We do not accept any cancellation orders or changes in SIM Card size once you have placed your order.
- SIM Card is available in three sizes: Regular SIM / Micro SIM / Nano SIM. Click here(http://service.ocn.ne.jp/mobile/one/visitor/en/product/index.html#SIM_SIZE) for more information.
- Switching between this Service and another OCN access plan is not permitted.

Using This Service

- To activate this Service, online activation at the Sign Up(<http://service.ocn.ne.jp/mobile/one/visitor/en/signup/>) page is required. Once you have submitted your request, the mobile data service will be activated and ready for you to access.
- Only the purchaser of "SIM Package" is allowed to request activation.
- This Service must be activated within 3 months of the "SIM Package" purchase date. Failure to do so may result in an activation request not being processed.
- APN (Access Point Name) needs to be configured on Device manually or by other suitable means, such as installing an APN configuration profile.
- SIM Card included with this Service is a rental and must be returned to us upon cancellation. Please use it with reasonable care.
- Types of "SIM Card" are subject to change without notice. Click here(<http://service.ocn.ne.jp/mobile/one/visitor/en/device/>) for the latest types available.
- You may not change Speed or Data on your service.
- You may not cancel this Service once it is activated.
- Access to the APNs for OCN's "National One Number (0570-047999)" and "OCN HOTSPOT Flat-rate/Measured-rate Plans" is not included with this Service.

About Charges

- This Service is non-refundable even if service is unavailable due to weak signals within the coverage areas.
- "Universal Service Charges (<http://www.ntt.com/univ/> Japanese only)", which apply to a unique 080/090 number assigned to each "SIM Card", are already included in the SIM Package price.

About Data Speeds

- Data speeds are on a best-effort basis. Customers may experience much slower speeds depending on their network environment (e.g., capabilities and features of network equipment such as computers, hubs and routers, types of Ethernet cables, or transmission system and interference with other signals within multi-unit buildings), network congestion or the time of day.
- Speeds claims represent maximum speed capabilities based on technical specifications and are not guaranteed. Actual speeds vary and may be significantly slower depending on the network equipment including your device or network availability.

Restrictions

- This Service is not suitable for contents or activities that require a large amount of data such as video streaming.
- Congestion control may be performed to avoid congested network conditions becoming persistent.
- Details of bandwidth restrictions and congestion control are subject to change.
- Even within a coverage area, service may not be available at locations where signal is hard to reach (e.g., indoors, basements, inside tunnels, behind buildings, between mountains, at sea). Make sure you use this Service in an area with good reception.

Termination

- We may terminate your service for any reason including, but not limited to, the following actions:
 - Repeatedly violate Ts&Cs.
 - Violate the obligations of contractor or other stipulations under Ts&Cs and are or may be harmful to, interfere with or negatively affect our operations or our facility.

Expiration of Service

- This Service is available for 14 days after activation.
- This Service expires on the date notified by us at the beginning of this Service.

Returning Equipment

- Expired "SIM card" must be returned to the following address. Customers are responsible for the return shipping costs.

Return Address:

〒144-0042
Tokyo-to Ota-ku Haneda Asahi-cho 11-1
Haneda Chrono Gate Butsuryu-tou 5F
YLC Tokyo BIZ Hanbai Butsuryu Center
"SIM Card Kaishu Gakari"

※Do NOT send any SIM cards not provided by OCN. Such SIM cards sent to the above address will not be returned in any case.

Limitation of Liability and Disclaimer / Important Information on Using Service

- In the event your service is completely unavailable for 24 or more consecutive hours by a cause within our control, we will add an additional day to your service period for each 24-hour affected period from the time at which we became aware of the situation (A fraction of a day is rounded down to the lower full day).
 - We are not responsible for any costs or expenses incurred to modify or change your equipment due to changes in Ts&Cs.
 - You may not suspend this Service before the end of the service period.
 - Unexpected data may occur depending on the equipment you use.
 - Terms of restrictions on using this Service are subject to change any time.

- Other restrictions may apply under terms and conditions of the mobile phone carrier.
- This Service will be unavailable during maintenance or network outages on our facility. Maintenance and network outage information is provided on our website. Maintenance may be performed during the daytime on a weekday.

Suspension and Termination of Service

- Under unavoidable circumstances upon performing maintenance or construction at our telecommunication facility, we may suspend or terminate this Service with prior notice (by posting on our website, etc.) or, in case of emergency, without notice.
- We may suspend or terminate this Service in whole or in part, if necessary to protect our telecommunication facility including associated equipment against unauthorized access.
- We may suspend or terminate your service for any reason including, but not limited to, the following actions:
 1. Fail to make payments for any required fees and charges when due;
 2. Allow third parties to use this Service without our consent;
 3. Violate the obligations of contractor or other stipulations under Ts&Cs and are or may be harmful to, interfere with or negatively affect our operations or our facility;
 4. Violate laws, regulations or guidelines by the competent government agency, or similar activities;
 5. Infringe copyrights or other rights of others, or use this Service in a manner that violates public morality, laws, regulations, or those listed at ※ below. Be warned that all these activities would violate the obligations of contractor under Ts&Cs.

※ Violate or infringe on other's intellectual property rights, property, privacy or publicity rights; Transmit or post any content that is defamatory, harmful, and threatening for others; Commit, induce or instigate crimes; Transmit or post any image or content that is or may be obscene, child pornography, or child abuse; Establish and solicit participation in any pyramid scheme; Modify, change or delete information or data of others; Transmit or make available any harmful content including malicious program; Send bulk unauthorized or unsolicited advertising, promotional materials or any message that is or may be harassing.

Restrictions on Using Service

- We impose a restriction on heavy data users who upload 30GB or more data per day. Any individual who exceed the daily limit will be asked to observe the limit. If continuing to upload data in excess of the limit, they may have their service suspended or terminated.

For details about this restriction, visit <http://www.ocn.ne.jp/info/rules/upload/index.html> (Japanese only).

Email Notice

- We provide customers with important information regarding services (which may contain advertisements and publicities of third party affiliates), changes on pricing, constructions, etc. via Email.

Miscellaneous

"Lost / Defective / Damaged etc., SIM Card"

- We do not provide refund for this Service once activated even if your service becomes unavailable as a result of loss, defect or damage of SIM Card.
- For factory defects or malfunction, we will exchange / repair SIM Card at no cost. Exchange / repair for any loss / malfunction / damage caused by customers, a ¥3,150 fee will be charged per SIM Card.
- To return defected or damaged SIM Card upon exchange, use a return kit included in the package with the replacement SIM card. Please note that you are responsible for return shipping costs.

Safety Precautions for SIM Cards

- Please be careful of a cutting plane. Failure to do so may result in injuries.
- Keep away from small children, If the SIM Card will be used by a child, please have a parent or guardian explain how to handle it properly. Please continue to monitor the child to ensure it is being used properly. Failure to do so may result in choking or other injuries.
- Do not drop, try to bend, place heavy things, soak in water. Do not paint or attempt to disassemble or modify the SIM card. Doing so may damage it.
- Do not place the SIM card in microwave ovens, store in locations exposed to heat and stove. Doing so may result in melting, heating, smoking, fire, loss of data, or other damage.
- Do not store in locations exposed to direct rays hit or heat and humidity and excessive dust. Doing so may damage it.

Precautions for handling SIM Cards

- When removing the SIM card, please prevent from entering putting too much.
- When inserting the SIM card, please be careful that the SIM card and the device may be broken if handling is mistaken.
- During use, although the SIM card gets warm, it is not unusual, please use it as it is.
- If the SIM card is inserted to other Card readers or Card writers for use. Doing so may damage the SIM card. We cannot take the responsibility.
- Please keep the SIM card clean at all time.
- Please clean the SIM Card with the soft dry cloth for care.

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